## **USER'S MANUAL**











#### Please read and understand this instructions manual!

This manual provides safety, installation and operation instructions which will quide you to the best performance of your equipment.

### Please keep this manual!

It includes important instructions for the safe usage of the equipment and to obtain manufacturer's support in case of need.

#### Please keep or recycle the packaging materials!

Packaging materials used in our products are designed to provide protection from transportation.

These materials are necessary in case that the equipment needs to be shipped back for service. Damage that may occur during the shipment is

covered by the product's warranty.

# INTRODUCTION

### 1-1 System Description

The product is line interactive UPS with LED indicators, newest technology and powerful function.

The Line Interactive UPS is designed with 2-Steps Boost and 1-Step Buck AVR to stabilize input voltage. Input voltage range is -30% +25%. but output regulation is +/-10%.

The Line Interactive UPS provides you with the ability of perfect protection for your critical devices.

## INTRODUCTION

#### 1-2 Features:

- Line Interactive design
- Microprocessor control guarantees high reliability
- Frequency 50/60Hz auto-sensing
- Equipped with 2-Steps Boost & 1-Step Buck AVR to stabilize utility voltage
- Built-in DC start function enable UPS to be started up without AC power supplied
- UPS Green Mode (Energy Saving Function)
- Off-mode Charging
- Modem/Phone line surge protection
- Over/Low Voltage, Short-Circuit, and Lightning /Surge(Optional) Protection
- Built-in CCCV (Constant Current, Constant Voltage) battery Charger

# CAUTION

- > The UPS contains voltage that is potentially hazardous. Qualified or certified technician should proceed all repairs and maintenance.
- > The UPS has its own internal energy source (battery). The output receptacles may be active even when the UPS is not connected to an AC supply.
- > The UPS is suitable for computers and electronic equipment with substantial rectifier or capacitive loads, not suitable for electronic equipment with significant inductive loads, such as motors & fluorescent lamps.
- > Be sure to operate within the power rating of the UPS. Below 1/2 or 1/3 of the rated power is recommended for longer backup time & longer battery life.
- Do not place the UPS near excessive humidity, under sunshine, or close to heatemitting sources.
- ▶ If the UPS is out of order, detach the power cord and consult your dealer right away. Do not remove cover; there is no serviceable part inside.
- The unit should be supplied by a grounded source. Do not operate the unit without a ground source.
- > The socket should be installed near the equipment and be easily Accessible.

# 2 CAUTION

- > Do not plug the UPS's power cord into itself. That will result in a safety hazard.
- A qualified technician or electrician in accordance with local electrical code should perform installation.

# INSTALLATION

The UPS must be installed in a protected environment away from heat-emitting appliances such as a radiator or heater. Do not install this product where excessive moisture is present.









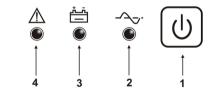


**CAUTION**: Never connect a laser printer or plotter to the UPS. A laser printer or plotter periodically draws significantly more power than its idle status. and may overload the UPS.

# OVERVIEW

#### ■ Front Panel

- 1.Main Power Switch: On/Off or Silence Button
- 2.On-Line LED: AC normal
- 3.Back-Up LED: Battery in backup
- 4.Cut-Off LED: Overload or Fault



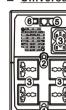
#### ■ Rear Panel

- 1.AC Input: Connect to input power cord
- 2.AC Fuse/ Circuit Breaker
- 3.Back-up/AVR Outlets
- 4. Surge Protection Outlets
- 5.RJ-45 port (Optional)
- 6.Communication interface:

USB port (Optional)

## 4 OVERVIEW

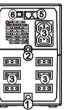
#### ■ IEC-320



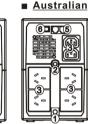
### **■** Universal



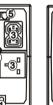
#### **■** Italian



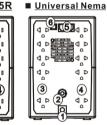




UK



■ Nema5-15R



# 5 OPERATION

When UPS is connected to city utility, but UPS is not powered on, UPS will charge battery automatically and Green LED will flash every 2 seconds.

Please press main switch on front panel for 1 second to turn on UPS.

#### 5.2

To turn off UPS when UPS is under AC mode. please press main switch on front panel for 4 seconds.

To turn off UPS when UPS is under battery mode, please press main switch and then UPS will shut down completely in 10 seconds.

This UPS is designed with "Off-mode charging".so UPSwill charge battery continuously when UPS is under AC normal. If users intend to power off UPS completely, users have to remove input power cord from city utility.

#### 5.3 DC Start:

Press on main switch for 4 seconds when city utility is black out, UPS will be turned on and then go to back up mode. To turn off UPS, please press main switch for 4 seconds again. If users want to turn on UPS again, please wait for 10 seconds to press main switch for 4 seconds again.

#### 5.4

When UPS is under battery mode and battery voltage is too high or low, buzzer will beep.

Buzzer will beep twice every 8 seconds when city utility is black out. To silence alarm, please simply press main switch. To re-start alarm, please press main switch again.



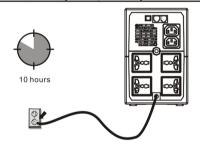
### STORAGE

To ensure battery lifetime, please kindly read and also follow below instruction completely.

This unit is shipped from the factory with its internal battery fully charged, however, some charge maybe lost during shipping and the battery should be recharged prior to use. Plug the unit into an appropriate power supply and allow the UPS to charge fully by leaving it plugged in for at least 10 hours.

#### **Extended Storage**

Storage Temperature	Recharge Frequency	Charging Duration	
5 to 86°F(-15 to 30°C)	Every 6 Months	10 Hours	
86 to 113F(30 to 45C)	Every Month	10 Hours	



# BASIC INDICATION TABLE

	Status	Y-LED	G-LED	BUZZER
mode		UPS on backup mode, LED is on. Battery/Load normal, LED blink twice per 4 secs.	OFF	Beeping twice per 8 secs.
No load (Green		LED off firstly and then blinks once per 4 secs.	OFF	Beeping once per 4 sec.
Back	Low battery	LED blink 4 times per sec.	OFF	Beeping 4 times per sec.
	In phase lock (AC good, PLL working)	OFF	LED blink 4 times per sec.	OFF

#### \* R-LED: Depend on fault condition

	STATUS	Y-LED	G-LED	R-LED	BUZZER
AC .	Battery full	OFF	Continuously ON	December	
normal mode	Battery charge 70%~90%	OFF	Blink once per 8 secs.	Depend on	
	Battery charge 50%~70%	OFF	Blink once per 4 secs.	fault condition	OFF
	Battery charge 30%~50%	OFF	Blink once per 2 secs.	condition	
l	Battery charge 0%~30%	OFF	blink every sec.		

	STATUS	Y-LED	G-LED	R-LED	BUZZER
OFF mode	AC I/P disconnected (UPS OFF competely)	0	FF	OFF	
	AC I/P normal (Batt. In charging)	OFF	Blink once per 2 sec.	Depend	
	AC I/P normal (Batt. Is full charged)	OFF	OFF	on fault condition	
	UPS timer is set (Through USB interface)	Blink once per 2 sec.	See G-LED status "AC Normal Mode" table		

	STATUS	Y-LED	G-LED	R-LED	BUZZER
Fault	Over temperature	Depend on AC I/P or load condition		OFF	Beep 32 times per other 2 secs.
	Overload			Blink twice per sec.	Continuously beeping
	O/P Short circuit			ON	Beep 32 times per other 2 sec.

### **TROUBLE SHOOTING**

Upon UPS failure, please kindly check UPS by following below steps. If there is no problem with below points, please kindly send UPS for service

- Is main power switch turned on?
- Is the UPS plugged into a working wall outlet?
- Is the line voltage within the rating specified?
- Is the fuse blowned (at rear panel)?
- Is the UPS over-loaded?
- Is battery not fully charged?

Please provide the following information when call for service.

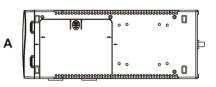
- 1. Model number, serial number.
- 2. Date of the problem occurred, date of purchase.
- 3. Full description of the problem including load, LED, and alarm status, installation condition, working environment, etc.

TROUBLESHOOTING CHART					
PROBLEM	POSSIBLE CAUSE	ACTION TO TAKE			
UPS cannot turn on LED not light	Battery voltage less than 10V	Recharge the Battery			
	PCB failure	Replace the PCB, call for service			
	Load less than 25w at battery mode	Normal condition, "No load shutdown function" is active			
UPS always at	Power cord lose	Plug in the power cord			
battery mode	AC fuse burn out	Replace the AC fuse			
	PCB failure	Replace the PCB, call for service			
Backup time too	Battery not fully charged	Recharge the UPS at least 5 hours			
	Battery defective	Replace the Battery, call for service			
Buzzer continuous beeping	Overload	Remove some loads			



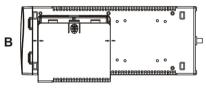
### INSTRUCTION TO CHANGE BATTERY

1. Please place UPS device as below picture.



2. On the cover of battery compartment, there is a round

Please press the round button and then push cover out till arrows on cover are aligned with arrows on UPS housing. After arrows on cover are aligned with arrows on UPS housing, the cover can be dismantled from UPS housing easily.

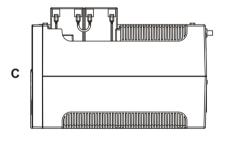


3. After cover is dismantled, please pull out battery and then disconnect wires from battery positive and negative terminals.

Get a new battery and then connect wires to positive and negative terminals of new battery.

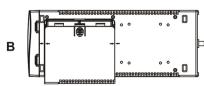
Please make sure to connect wires to positive and negative terminals correctly, otherwise UPS device might be damaged.

It is normal to have small spark when connecting wires.



4. Please take cover of battery compartment and then align arrows on cover with arrows on UPS housing. After arrows are all aligned, push cover in and then double check if cover is well-locked.

Cover has to be well-locked, otherwise battery might fall out under operation and cause danger.



Input	Capacity	1000VA-2000VA
Voltage Range -30% +25% Frequency 50/60Hz Auto-sensing Output  Voltage Regulation (Batt. Mode) Frequency 50/60Hz +/-1Hz Waveform Simulated Sinewave Transfer Time <6ms (Typical) Battery Battery Type 24VDC Recharge Time 5 Hrs to 90% after complete discharge Battery Protection Over Discharge Protection  Advanced Battery Management Function LED Indicators Normal: Green / Battery: Yellow / UPS Cut-off: Red  Alarm Buzzer on for Back-up mode, battery low, overload  Output Short Output Short (Line mode); Electronic circuit (Back-up mode)  AVR (Automatic Voltage Regulation DC Start Function  DC Start Function Yes  Over/Under Voltage Protection Safety Standard  LVD CE(EN60950-1:2006+A11:2009 +A1:2010+A12:2011)  EMC CE(EN55022:2010;	Input	
Voltage Range Frequency  Output  Voltage Regulation (Batt.Mode) Frequency Fr	Voltage	110/115/120VAC or 220/230/240VAC
Frequency     50/60Hz Auto-sensing       Output     Voltage Regulation (Batt. Mode)       Frequency     50/60Hz +/-1Hz       Waveform     Simulated Sinewave       Transfer Time     <6ms (Typical)	Voltage Range	
Output  Voltage Regulation (Batt. Mode)  Frequency 50/60Hz +/-1Hz  Waveform Simulated Sinewave  Transfer Time <6ms (Typical)  Battery  Battery Type 24VDC  Recharge Time 5 Hrs to 90% after complete discharge  Battery Protection Over Discharge Protection  Advanced Battery Management  Function  LED Indicators Normal: Green / Battery: Yellow / UPS Cut-off: Red  Buzzer on for Back-up mode, battery low, overload  Output Short Protection (Line mode); Electronic circuit (Back-up mode)  AVR (Automatic Voltage Regulation DC Start Function  DC Start Function Yes  Over/Under Voltage Protection  Safety Standard  LVD CE(EN60950-1:2006+A11:2009 +A1:2010+A12:2011)  EMC CE(EN55022:2010;		
(Batt.Mode)         +/-10%           Frequency         50/60Hz +/-1Hz           Waveform         Simulated Sinewave           Transfer Time         <6ms (Typical)		-
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Waveform         Simulated Sinewave           Transfer Time         <6ms (Typical)		50/60Hz +/-1Hz
Transfer Time Battery Battery Battery Type Recharge Time Shrs to 90% after complete discharge Battery Protection  Advanced Battery Management Function LED Indicators  Normal: Green / Battery: Yellow / UPS Cut-off: Red  Buzzer on for Back-up mode, battery low, overload  Output Short Protection  AC fuse and Electronic circuit (Eack-up mode) (Back-up mode)  AVR (Automatic Voltage Regulation DC Start Function  Over/Under Voltage Protection  Safety Standard  LVD  CE(EN60950-1:2006+A11:2009+A11:2011)  EMC  CE(EN55022:2010;		
Battery Battery Type Recharge Time SHrs to 90% after complete discharge Battery Protection  Advanced Battery Management Function LED Indicators  Normal: Green / Battery: Yellow / UPS Cut-off: Red  Buzzer on for Back-up mode, battery low, overload  Output Short Protection  AC fuse and Electronic circuit (Eack-up mode) (Back-up mode)  AVR (Automatic Voltage Regulation DC Start Function DC Start Function Safety Standard  LVD  CE(EN60950-1:2006+A11:2009+A1:2011) CE(EN55022:2010;		<6ms (Typical)
Battery Type         24VDC           Recharge Time         5 Hrs to 90% after complete discharge           Battery Protection         Over Discharge Protection           Advanced Battery Management         Yes           Function         Normal: Green / Battery: Yellow / UPS Cut-off: Red           Alarm         Buzzer on for Back-up mode, battery low, overload           Output Short Protection         AC fuse and Electronic circuit (Eack-up mode)           AVR (Automatic Voltage Regulation DC Start Function         Yes           Over/Under Voltage Protection         Yes           Safety Standard         LVD           CE(EN60950-1:2006+A11:2009 +A1:2010+A12:2011)           EMC         CE (EN55022:2010;		, , ,
Recharge Time  Battery Protection  Advanced Battery Management Function  LED Indicators  Normal: Green / Battery: Yellow / UPS Cut-off: Red  Buzzer on for Back-up mode, battery low, overload  Output Short Protection  AC fuse and Electronic circuit (Line mode); Electronic circuit (Back-up mode)  AVR (Automatic Voltage Regulation DC Start Function  DC Start Function  Safety Standard  LVD  CE(EN60950-1:2006+A11:2009 +A1:2010+A12:2011)  EMC  CE(EN55022:2010;		24VDC
Battery Protection Over Discharge Protection  Advanced Battery Management Function  LED Indicators Normal: Green / Battery: Yellow / UPS Cut-off: Red  Alarm Buzzer on for Back-up mode, battery low, overload  Output Short AC fuse and Electronic circuit (Line mode); Electronic circuit (Back-up mode)  AVR (Automatic Voltage Regulation DC Start Function Yes Over/Under Voltage Protection Safety Standard  LVD CE(EN60950-1:2006+A11:2009 +A1:2010+A12:2011)  EMC CE(EN55022:2010;		5 Hrs to 90% after complete
Battery Protection  Advanced Battery Management Function  LED Indicators  Normal: Green / Battery: Yellow / UPS Cut-off: Red  Alarm  Buzzer on for Back-up mode, battery low, overload  Output Short Protection  AC fuse and Electronic circuit (Eack-up mode) (Back-up mode)  AVR (Automatic Voltage Regulation DC Start Function  DC Start Function  Safety Standard  LVD  CE(EN60950-1:2006+A11:2009+A1:2011)  EMC  CE(EN55022:2010;	reconarge rime	·
Advanced Battery Management Function  LED Indicators  Normal: Green / Battery: Yellow / UPS Cut-off: Red  Buzzer on for Back-up mode, battery low, overload  Output Short Protection  AC fuse and Electronic circuit (Line mode); Electronic circuit (Back-up mode)  AVR (Automatic Voltage Regulation DC Start Function  Over/Under Voltage Protection  Safety Standard  LVD  CE(EN60950-1:2006+A11:2009 +A1:2010+A12:2011)  EMC  CE (EN55022:2010;	Rattery Protection	
Management     Tes       Function     Normal: Green / Battery: Yellow / UPS Cut-off: Red       Alarm     Buzzer on for Back-up mode, battery low, overload       Output Short     AC fuse and Electronic circuit (Line mode); Electronic circuit (Back-up mode)       AVR (Automatic Voltage Regulation DC Start Function     Yes       Over/Under Voltage Protection     Yes       Safety Standard     CE(EN60950-1:2006+A11:2009+A11:2009+A11:2011)       EMC     CE (EN55022:2010;	Dattery Frotection	Over Discharge Protection
Management     Tes       Function     Normal: Green / Battery: Yellow / UPS Cut-off: Red       Alarm     Buzzer on for Back-up mode, battery low, overload       Output Short     AC fuse and Electronic circuit (Line mode); Electronic circuit (Back-up mode)       AVR (Automatic Voltage Regulation DC Start Function     Yes       Over/Under Voltage Protection     Yes       Safety Standard     CE(EN60950-1:2006+A11:2009+A11:2009+A11:2011)       EMC     CE (EN55022:2010;	Advanced Battory	
Function  LED Indicators  Normal: Green / Battery: Yellow / UPS Cut-off: Red  Alarm  Buzzer on for Back-up mode, battery low, overload  Output Short Protection  AC fuse and Electronic circuit (Line mode); Electronic circuit (Back-up mode)  AVR (Automatic Voltage Regulation DC Start Function  Over/Under Voltage Protection  Safety Standard  LVD  CE(EN60950-1:2006+A11:2009 +A1:2010+A12:2011)  EMC  CE (EN55022:2010;		Yes
LED Indicators  Normal: Green / Battery: Yellow / UPS Cut-off: Red  Buzzer on for Back-up mode, battery low, overload  Output Short Protection  AC fuse and Electronic circuit (Line mode); Electronic circuit (Back-up mode)  AVR (Automatic Voltage Regulation DC Start Function  Over/Under Voltage Protection  Safety Standard  LVD  CE(EN60950-1:2006+A11:2009 +A1:2010+A12:2011)  EMC  CE (EN55022:2010;		
Alarm  Buzzer on for Back-up mode, battery low, overload  Output Short Protection  AC fuse and Electronic circuit (Line mode);Electronic circuit (Back-up mode)  AVR (Automatic Voltage Regulation DC Start Function  Over/Under Voltage Protection  Safety Standard  LVD  CE(EN60950-1:2006+A11:2009 +A1:2010+A12:2011)  EMC  CE (EN55022:2010;		Normal: Groop / Battary: Vollow /
Alarm  Buzzer on for Back-up mode, battery low, overload  Output Short Protection  AC fuse and Electronic circuit (Line mode); Electronic circuit (Back-up mode)  AVR (Automatic Voltage Regulation DC Start Function Over/Under Voltage Protection Safety Standard  LVD  CE(EN60950-1:2006+A11:2009 +A1:2010+A12:2011)  EMC  CE (EN55022:2010;	LED Indicators	
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Compared to	Alalili	battery low, overload
Compared to	Output Short	AC fuse and Electronic circuit
(Back-up mode)		
AVR (Automatic Voltage Regulation DC Start Function Over/Under Voltage Protection Safety Standard LVD CE(EN60950-1:2006+A11:2009+A1:2010+A12:2011) EMC CE(EN55022:2010;	Frotection	, , , , , , , , , , , , , , , , , , , ,
Voltage Regulation         Yes           DC Start Function         Yes           Over/Under         Yes           Voltage Protection         Yes           Safety Standard         CE(EN60950-1:2006+A11:2009 +A1:2010+A12:2011)           EMC         CE (EN55022:2010;	Λ\/P (Λυτοποτίο	
DC Start Function         Yes           Over/Under         Yes           Voltage Protection         Yes           Safety Standard         LVD           LVD         CE(EN60950-1:2006+A11:2009+A11:2009+A11:2011)           EMC         CE (EN55022:2010;	,	Yes
Over/Under Voltage Protection         Yes           Safety Standard         LVD           LVD         CE(EN60950-1:2006+A11:2009 +A1:2010+A12:2011)           EMC         CE (EN55022:2010;		
Voltage Protection         Yes           Safety Standard         LVD           LVD         CE(EN60950-1:2006+A11:2009 +A1:2010+A12:2011)           EMC         CE (EN55022:2010 ;		Yes
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[ ENEE024:2010)	EMC	EN55022:2010,
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Environment		
Operating 0-40 C		0-40 <sup>°</sup> C
Temperature	Temperature	
Relative Humidity 0-95%, non-condensing	Relative Humidity	0-95%, non-condensing
Audible Noise < 40dB at 1M	Audible Noise	< 40dB at 1M
Physical	Physical	
Dimension 242*125*209mm	Dimension	242*125*209mm
(D*W*H) 343*135*208mm	(D*W*H)	343 133 ZU8MM
Design, Manufacture, Service ISO 9001:2008	Design, Manufactur	e,Service ISO9001:2008